The Open Narrative

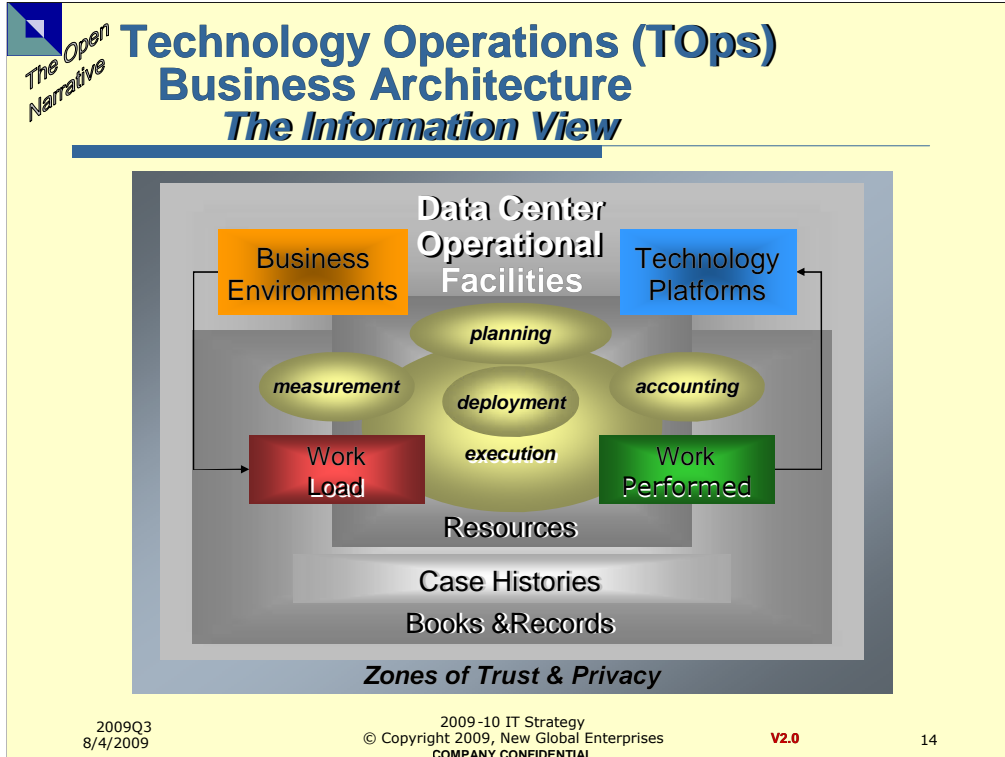# Architecture of Operations

The Business
of
Operating Data Centers
Virtual and Real

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Technology Operations (TOps)
Business Architecture
The Information View

Data Center Operational Facilities

Business Environments

Technology Platforms

planning

measurement

deployment

accounting

Work Load

execution

Work Performed

Resources

Case Histories

Books & Records

Zones of Trust & Privacy

This is a UI Navigation Icon

Zones of Privacy & Trust
- Identity Management
- Role Based Authority
- Aberrant Behavior Alerting
- Regulatory Reporting

Books & Records
- Case History

Capabilities
- Deployment
- Measurement
- Planning
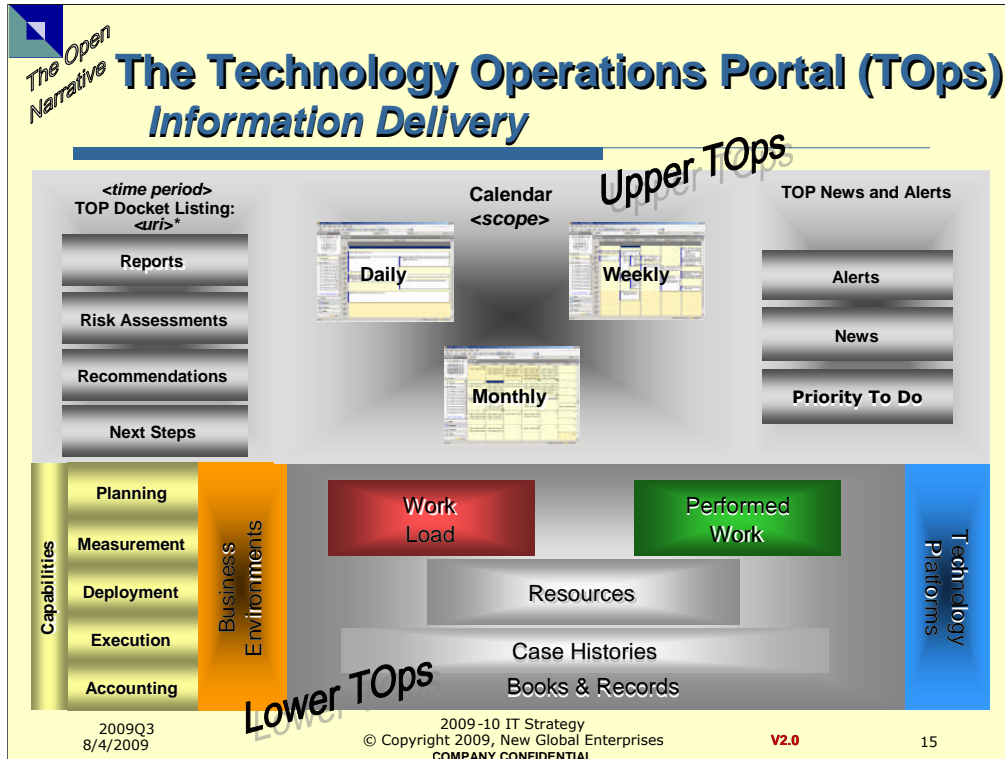- Execution
- Accounting

Resources

Work Load

Performed Work

Environments
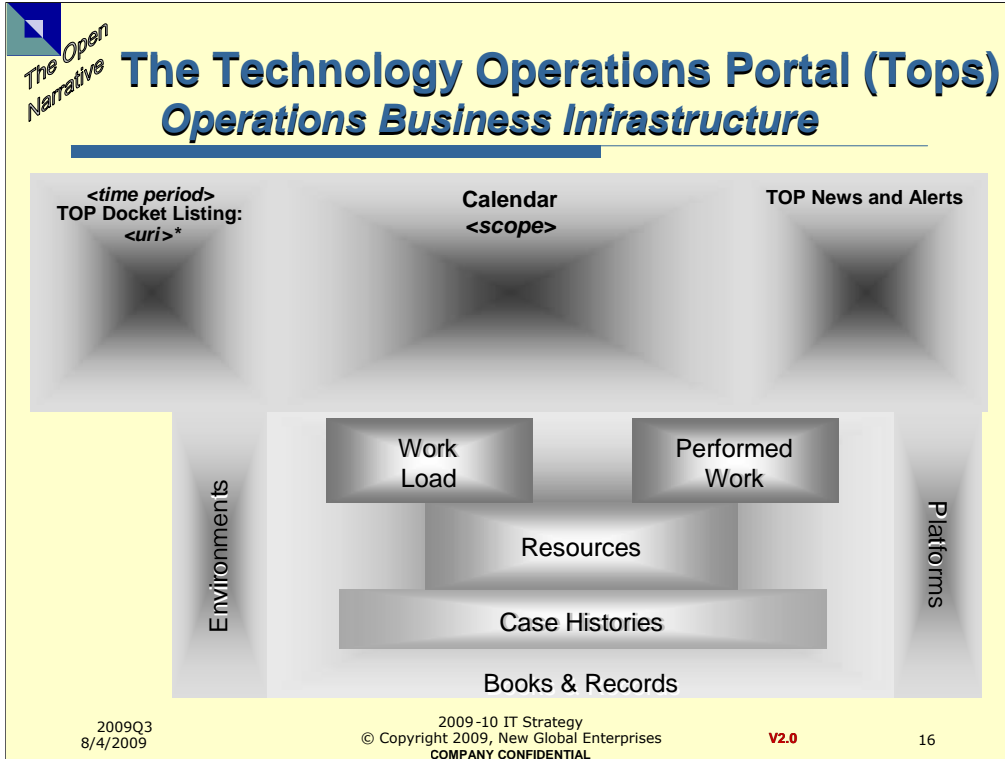> Business Process Focused: Offer to Cash, e.g., focused on fitness for business purposes

Platforms
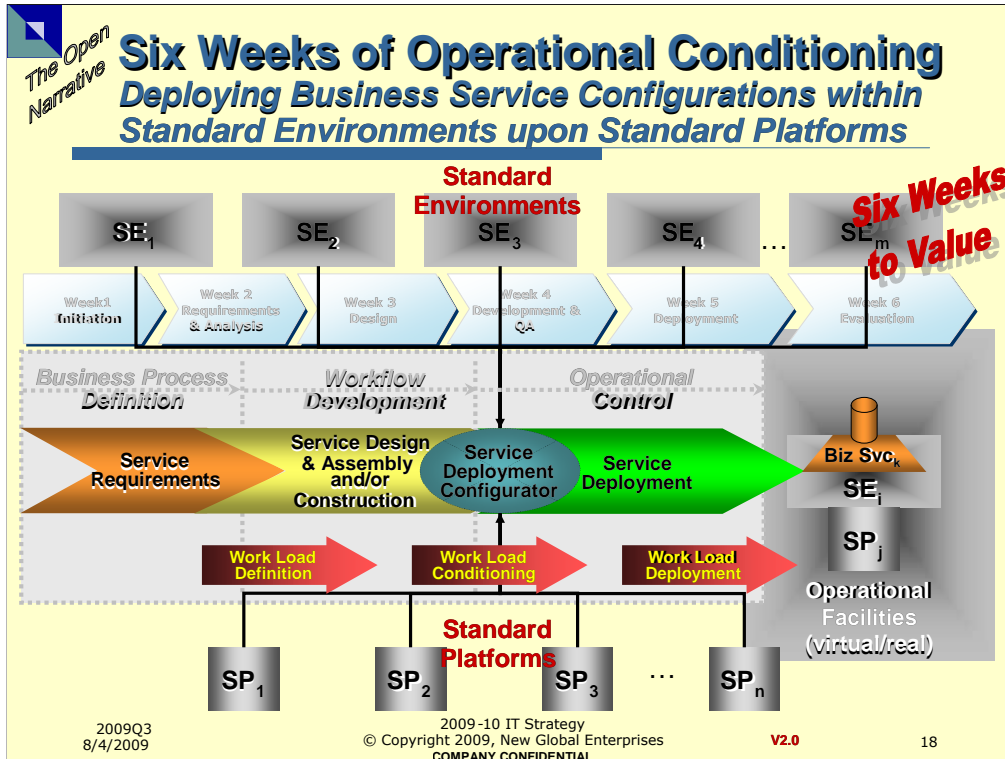> Stacks & Racks, Open where possible, focused on cost of operations

Operation UI

Buttons and Bars

The Technology Operations Portal (Tops)
Operations Business Infrastructure

<time period>
TOP Docket Listing:
<uri>*

Calendar
<scope>

TOP News and Alerts

Environments

Work Load

Performed Work

Resources

Case Histories

Books & Records

Platforms

2009Q3
8/4/2009

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Implement via a third-party Portal Platform with Collaboration Capabilities

Deploying Business Services into Operations

Instantiating
Environments and Platforms
that provision
Business Services
within
Operational Facilities

2009Q3
8/4/2009

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Six Weeks of Operational Conditioning
Deploying Business Service Configurations within Standard Environments upon Standard Platforms

Application Development Process Infrastructure

View this page as a presentation to see the story of **Standard Environments** upon **Standard Platforms**.

The Standard Specification Nibs

1. BP Definition
2. Work Flow Development, and,
3. Operational Control

Codex is developed and maintained through the IT Project Delivery 5 Phases: Initiation, Requirements & Analysis, Design, Development & QA, Deployment

Specifically, services are defined via a Service Requirements Process, followed by a Service Design & Assembly and/or Construction Process, bridged by a Service Deployment Configuration Process that binds the Business Standard Environment for that Service with a Technology Standard Platform.

And in so doing, the Work Load is defined, conditioned and deployed.